GROWING CAREERS WITH US

From Support Worker to Dual Registered Manager



Kayleigh Mullen joined Stepping Stones Care in 2021. Within a year she was a Registered Manager, and in December 2025 she was promoted to Dual Registered Manager. She is now awaiting her end point assessment for her Level 7 Senior Leaders training.

"My name's Kayleigh Mullen. I'm a Dual Registered Manager for Opal House and Marble House. I joined Stepping Stones Care in 2021 and initially started out as a Senior Residential Support Worker. Very quickly, I was progressed to become deputy manager, and then by December 2021, I actually became a Registered Manager."

The steps so far

01

2021

Senior Residential Support Worker

Joined already enrolled on a Level 5 diploma.

02

2021

Deputy Manager

Progressed quickly, with one-to-one support from her line manager.

03

DEC 2021

Registered Manager, Opal House

Also trained to deliver training through train the trainer.

04

DEC 2025

Dual Registered Manager

Managing Marble House and Opal House. Awaiting her Level 7 Senior Leaders end point assessment.

Empowered Learning

At Stepping Stones Care, we believe in empowering our team members. Kayleigh's journey is a testament to our commitment to individual growth. Enrolled in a Level 5 diploma upon joining, she received personalised support, allowing her to complete the training swiftly. The one-to-one guidance reflects our dedication to nurturing the potential of each team member.

"When I joined Stepping Stones Care, I was already enrolled onto my level five diploma, but I was supported to finish that within a really short amount of time. I was able to have that one-to-one support from my line manager."

Passion Fuelled Training Opportunities

"The training opportunities are really brilliant. I've been able to do things like a train the trainer course, so I'm now trained in delivering training myself, which is something that I was really passionate about as well."

A Unique Ethos

"I've worked in a number of different children's homes organisations, and I think I've remained at Stepping Stones Care for such a long time because the ethos within the company is really child-focused, and that starts from the support workers straight up to the directors, and the support we get here is really, really good."

What sets Stepping Stones Care apart? According to Kayleigh, it's the unwavering focus on the well-being of the children. From support workers to directors, everyone is aligned with the ethos of putting the children first. The exceptional support provided further solidifies the sense of community and purpose that makes Stepping Stones Care a unique and enduring workplace.

Kayleigh Mullen's journey is a shining example of the growth and support that define Stepping Stones. Join us in celebrating the stories of our dedicated team members as they make a difference in the lives of the children we serve.

Where could your journey start?

We're recruiting Residential Support Workers across our homes. No two days are the same, and no one grows on their own.

steppingstonescare.com/vacancies

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